

ARRIVAL AND SETTLING

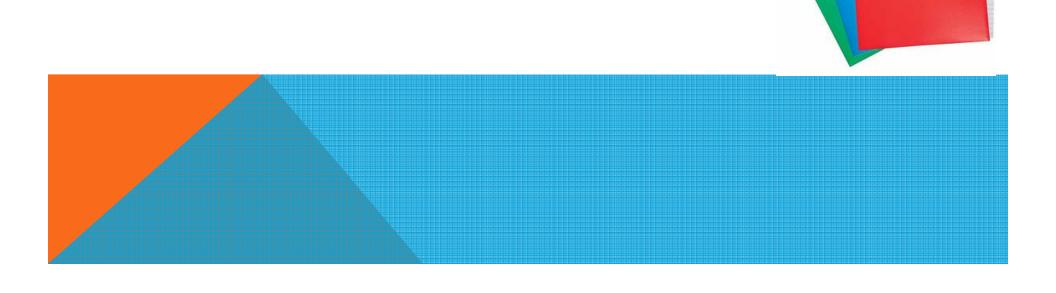
Team arrives at approximately 9:00

2015: 3-4 Auditors

2016: 4-5 Auditors

Assist Auditors in gaining access to either the standards folders or onto the flash drive if electronic files

Access to outlets for computers



OPENING SESSION/ENTRANCE INTERVIEW

Facility Director introduces to the Auditors:

- Compliance Manager
- Key administrative staff

Facility Director or Compliance Manager presents and reviews content of Welcome Packet, highlighting information Auditors may need to know before touring the facility and reviewing the standards files.

Describe any other Operations that function out of the same location (ex. Day Reporting, Shelter Care, Probation)

FACILITY TOUR

Entire audit team will be given a brief tour to orient them to the facility prior to review of the standards folders (recommend starting with intake area)

A more comprehensive facility inspection will occur by specific auditors throughout the course of the audit

If possible, have a few staff available to escort auditors in the event different areas need to be observed or for staff/student interview

STANDARDS FOLDER REVIEW

The Standards Folder Review should occur in a private meeting space.

Auditors should have easy access to the Compliance Manager.

The facility should have extension cords available if presenting electronic files.

The Compliance Manager should have access to key staff who can respond to questions and issues with the standards files and immediately assist with corrections, especially related to the Mandatory Standards.

STAFF AND STUDENT INTERVIEWS

Auditors will separately tour units of the facility and talk with juveniles and staff.

Auditors should be provided a private area to speak to juveniles one-on-one.

CLOSING SESSION/EXIT INTERVIEW

The audit team will conduct an Exit Interview at the conclusion of the standard document review, tours, and interviews.

A final score will not be presented at this time to allow the facility time to provide missing documentation showing the facility's compliance.

However, the facility will have a general idea of its status at the exit interview.